



HxGN EAM BY  HEXAGON

HxGN EAM for Facilities

FACILITIES MANAGEMENT SOFTWARE

You get support for all four aspects of maintenance with HxGN EAM Facilities Management:



Reactive



Predictive



Consumptive



Preventive

Factor in the specific requirements of facility managers, service providers, building owners, and building tenants—and you have a set of complex business requirements that cry out for a technology solution to help you manage them all.

With maintenance and labor costs on the rise, it is more important than ever to have efficient, scalable technology that's up to the challenge. But finding a way to modernize your business quickly, easily, and cost-effectively hasn't been an easy thing to do. Meet HxGN CloudSuite™ Facilities Management, a ready-to-run solution built specifically for buildings of all types, from public or commercial and industrial spaces to offices and multi-unit residential buildings. This solution provides deep, proven capabilities in key areas such as revenue optimization, property management, asset management and sustainability, building information modeling (BIM), business intelligence, space optimization, social business collaboration, and mobility— all delivered within an integrated framework.

Even better, the solution is delivered in the cloud, which helps ensure efficiency, cost savings, and built-in support for global operations, as well as security that follows industry-leading best practice protocols.

Industry-specific software

This mature solution for facilities management offers proven functionality that is informed by 30 years of experience across multiple vertical industries.

Secure infrastructure

This infrastructure is fully managed by HxGN, with the security and reliability of regional data centers managed by leaders in the field of Big Data management.

Quick value

HxGN CloudSuite offers a faster time to value, with a minimal upfront investment and revenue gains that can be measured in months, not years.



Channel partner

Visual Knowledge

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Solution summary

The following components are included with the core HxGN CloudSuite™ Facilities Management offering:

HxGN EAM Enterprise Edition:

Is a fully web-architected solution with an advanced, integrated suite of modules that help you proactively manage assets, asset information, and maintenance activities. It combines best-in-class asset management modules and unique features for automatically assigning work orders, effectively forecasting likely failure points, and automating purchasing and inventory management. HxGN EAM Enterprise Edition is configured specifically for facilities management with 14 separate workflows, so it works out-of-the-box. HxGN EAM comes pre-loaded with American Society of Heating, Refrigerating, and Air-Conditioning Engineers (ASHRAE) standards for equipment classifications, along with standard structures for mechanical, electrical, plumbing, and architectural systems.

Customer Service Request:

You can centralize incoming maintenance requests from a broad and diverse customer base, and empower operators and customer service representatives by putting all the information they need to handle maintenance, service, and asset management requests right at their fingertips.

Advanced Reporting Author and Consumer:

Create fully customized reports and modify existing reports to match your specific needs. You can query the transactional data to detect trends and perform quantitative analysis of your maintenance operation.

Barcoding:

With HxGN EAM's barcoding module, you can design and print asset labels

to streamline your processes for asset tracking and relocating, warranty activation and updating, work registration, and more.

Databridge:

With this integration touch-point, you can facilitate the bulk transfer of data messages from one system to another. HxGN EAM Enterprise Edition Databridge is most commonly connected with Infor ION®.

Mobile:

Download work assignments from the HxGN EAM database, and access and update data whether online or offline. This module automates virtually every aspect of maintenance and data collection, and allows you to create field-based work orders, use drill-down menus to retrieve detailed information about a piece of equipment, and capture actual "wrench time" as work occurs—on any device and from any browser.

Requestor:

Makes it possible to manage all service requests through a single call center. You can enter, update, and retrieve work orders through a familiar web interface.

HxGN EAM Alert Management:

Alert Management provides early warning about existing asset condition trends occurring outside optimum operating data parameters. With this tool, you can be sure the right maintenance person receives an alert at the right time to analyze asset data and determine whether the asset needs repair or replacement.

Web Services Toolkit:

HxGN uses a web services platform that integrates all of its applications,

both HxGN and non-HxGN software apps, so they can be accessed quickly. Using the Web Services Toolkit, you can easily access the functionality of any HxGN or non-HxGN web service on this platform.

Web Services Connector License:

Connector exposes HxGN EAM business components as web services, so it can use simple object access protocol (SOAP) messages to communicate with these components. This makes your web services more flexible and easier to use.

Infor Ming.le™:

Infor Ming.le is a comprehensive platform for social collaboration, business process improvement, and contextual analytics. Fully embedded with your CloudSuite Facilities Management system, Infor Ming.le allows you to communicate alerts, share enterprise information, and publish discussions in an informal and unstructured fashion across your enterprise and throughout your supply chain.

Infor ION:

Infor's Intelligent Open Network provides a powerful and scalable framework that helps you eliminate operational silos, significantly improve exception management, and achieve end-to-end efficiency. You get the infrastructure you need to integrate both HxGN and third-party applications, along with a publish-and-subscribe methodology that uses business object documents (BODs) for open communication. Infor ION also provides tools for creating alerts and workflows, so you can manage on an exception-only basis.

Add-on components

Additional solutions that enhance and extend this HxGN CloudSuite are available as add-ons for additional subscription fees. Contact your sales representative for more information. Common add-ons for this HxGN CloudSuite include, but are not limited to:



Esri ArcGIS Connector

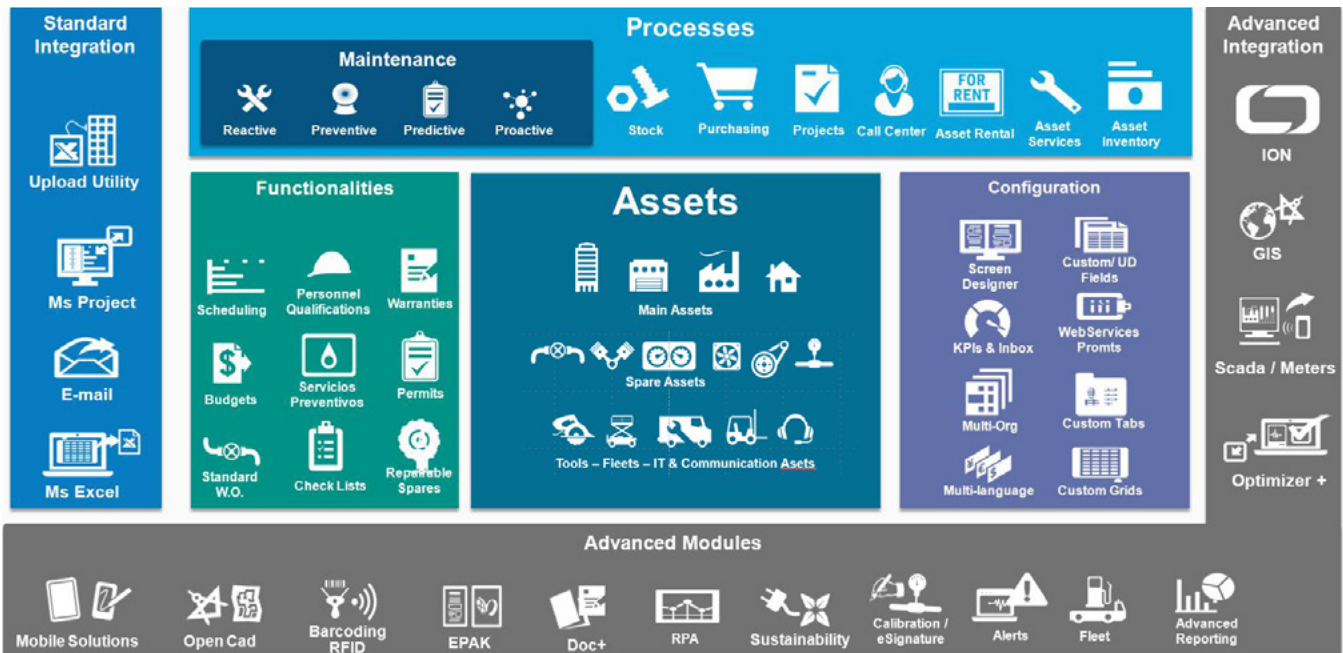
Integrate Esri's Geographical Information Systems (GIS) to create a web-based solution that can pinpoint assets; generate work orders from the GIS display; streamline workflow between departments; form sequential routes to complete work orders; and take advantage of seamless GIS and asset management integration.

OpenCAD

Easily picture the important aspects of an asset as part of your asset management strategy, from preventive maintenance scheduling and warranty status, to asset energy use profiles and locations. (Available as part of the core HxGN CloudSuite Facilities Management release 11.2 in February 2016.)



Modules of HxGN EAM Facilities Management



Modernize, simplify, and save

So you can deliver quality service to your tenants and customers, HxGN CloudSuite Facilities Management includes the highly flexible, robust functionality we already offer on-premise:

- ✓ Property management functions to identify, track, locate, and analyze the physical assets in your facilities, including their location, cost history, warranties, claims, meters, and documents
- ✓ Incident management tools, with comprehensive work order functions for preventative maintenance and easy-to-use scheduling tools
- ✓ Document management capabilities for records retention, compliance with service level agreements, labor regulations, financials, accounting, and human resources
- ✓ Integrated tools to connect and optimize your systems, facilities, workforce, and tenants
- ✓ Embedded, advanced analytics with specific reports for operations and forecasting performance
- ✓ Workflows, alerts, role-based dashboards, and collaboration tools to boost productivity
- ✓ HxGN 10x technology—including an elegant interface that’s so easy to use, that very little training is required
- ✓ Full integration with 4D building information modeling to visualize operations, maintenance, and construction projects, including equipment data, data sheets, specifications, warranties, and linked documents and drawings

With HxGN CloudSuite Facilities Management, you get innovative technology that can help you maximize revenue opportunities and reach higher profitability, whether you are a facility manager, service provider, or building owner.



Maximize profitability in an increasingly complex market

Organizations like yours are under increasing pressure to deliver results while cutting your facilities management costs. Cloud enablement is no longer an “if.” It’s now viewed as a given when it comes to planning for the future.

Consider the facts:



The facilities management industry is expected to be worth \$43.69 billion by 2019, with infrastructure development and IT advancements driving this growth. ¹



The next generation of facilities management workers will place a higher value on technology tools that allow for social collaboration, analysis of Big Data patterns, and energy sustainability. ²



The cloud supports sustainability initiatives. By eliminating the need to power and cool server rooms, you can save on HVAC and electricity costs. ³



The cloud software model will account for \$1 of every \$6 spent on software by 2016. ⁴

¹ Marketsandmarkets.com, “Facility Management Market by Solutions (CAFM, IWMS, CMMS, BIM, IWMS) & Services—Worldwide Market Forecasts and Analysis (2014–2019),” May 2014.

² International Facility Management Association (IFMA), “Facility Management Trend Report: Emerging Opportunities for Industry Leaders,” 2014.

³ Mark Harris, “5 Ways Cloud-Ready IT Can Win and Retain Tenants,” Buildings.com (<http://www.buildings.com/buzz/buildings-buzz/entryid/252/5-ways-cloud-ready-it-can-win-and-retain-tenants.aspx>), Aug 25, 2014.

⁴ IDC, “Worldwide SaaS and Cloud Software 2013-2017 Forecast and 2012 Vendor Shares,” Feb 25, 2014, press release.

Why HxGN CloudSuite?

HxGN CloudSuite Facilities Management is deployed in the HxGN CloudSuite, an agile, secure, and highly flexible hosting platform that is currently serving 1,300 customers and 4 million subscribers globally. With deployment in the HxGN CloudSuite, you can:

Manage your costs

Streamline how you run one location or manage multiple facilities with full visibility into the performance of your assets, the status of your work orders and budgets, the scheduling of your workforce, and the management of your energy needs.

Monitor and maintain performance

The solution provides real-time data that is accessible anytime, anywhere. It’s also easy to launch and expand to new locations, and you can allow controlled access to connect your facilities personnel and tenants to the services and information they need.

Reduce total cost of ownership

Because data is no longer stored onsite, you can say goodbye to expensive servers and hardware, and redirect support personnel to more strategic activities.

Improve operational efficiency

With one unified system, your users will be able to learn the system more quickly and collaborate more effectively across the organization. And because everyone will have access to the same centralized information, you can make better decisions, faster.



Channel partner

We are Hexagon Partner Hexagon

Hexagon is a global leader in digital reality solutions.

Combining sensor, software and autonomous technologies. They are putting data to work to boost efficiency, productivity, quality and safety across industrial and mobility applications.

Technologies are shaping production and people related ecosystems to become increasingly connected and autonomous – ensuring a scalable, sustainable future.

Suecia
Headquarters

22.000
Employees

3.8M+
Sales

50+
Countries

Visual Knowledge

We provide solution to your information needs

1. We help companies to focus on core, revenue-generating activities, delivering value to customers. By using HxGN's software and our services to automate operations, streamline processes and access real-time business information anytime, anywhere, growing businesses realize breakthrough performance improvements.

Our goal is to deliver lasting return on investment, long-term sustainability, and the flexibility to adapt and grow. We understand that one size fits all software doesn't meet your business requirements. That's why we focus on provide software for key verticals that have specialized needs.

20+
Years of experience

20+
Countries

50+
Professionals

150+
Active customers

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