

UHCS Benefits from Healthy Reporting and Faster Processes with Infor



Challenges:

- Automate the budgeting process, making management reporting and analysis more efficient.
- Provide executives with customized dashboards for tracking key performance metrics.
- Eliminate error-prone manual labor.

Benefits:

- Achieved successful implementation within six months.
- Shaved more than two months from the budget cycle, freeing up time to determine how to better drive revenue.
- Increased duties by as much as 50% without increasing staff.
- Developed a management dashboard for obtaining daily readings on prime areas such as service and inpatient units, with categories such as daily revenue that can be drilled down and compared with budget.
- Allowed management to track performance metrics daily, rather than waiting 15 days after month end to see outdated information.
- Gave CFO two weeks—as opposed to two days—preparation time for board meetings by closing the financial statements a whole week sooner.
- Provided accounting services for additional entities and various peripheral financial operations that would have been impossible before.
- Connected seamlessly with Infor FMS SmartStream® to feed transaction data without manipulation.
- Gave users the ability to access data immediately online and the capability to drill down to detailed data levels.

“Our success at streamlining operations and gaining better control in such a short time has been phenomenal.”

—LISA RITCH, DIRECTOR OF FINANCIAL ACCOUNTING, UNIVERSITY HEALTH CARE SYSTEM



Facts at a glance.

Products: Infor10™ Corporate Performance Management (PM10)

Industry: Healthcare/Hospitals and Health Systems

Country: USA

“We quickly learned that Corporate Performance Management would be a one-stop shop to meet our needs because of its ease of use, advanced functionality, and scalability.”

—LISA RITCH, DIRECTOR OF FINANCIAL ACCOUNTING, UNIVERSITY HEALTH CARE SYSTEM

About the company.

University Health Care System (UHCS) of Augusta, Georgia, is an integrated not-for-profit health care provider anchored by University Hospital and accredited by The Joint Commission. This nationwide symbol of quality reflects a commitment to safe, high-quality care as well as to continuous performance improvement. UHCS operates a network of facilities serving 25 counties in Georgia and South Carolina, including two long-term care facilities. Every year UHCS's medical staff cares for more than 209,000 patients, performing 5,000 cardiac intervention procedures, delivering 3,000 babies, and making 60,000 home health visits. To learn more about UHCS, visit www.universityhealth.org.