Infor ION Integrates Applications and Data at PRIDE Industries

Facts at a glance.

Solution: EAM, ERP, ION
Products: Infor™ LN, Infor EAM, and Infor ION
Industry: Aerospace & Defense, High Tech and Industrial Manufacturing
Country: USA

"Implementing communication between Infor LN and Infor EAM has sped up processes, improved accuracy, and reduced operational costs."

—John Vaughan, Senior Vice President and CIO, Pride Industries

About the company.

PRIDE Industries is a nonprofit organization that meets the manufacturing, supply chain, logistics, and facilities service needs of businesses and government agencies in the US, while creating meaningful jobs for people with disabilities. Operating in 11 states and the nation's capital, PRIDE employs more than 4,500 individuals, including more than 2,500 people with disabilities. As a social enterprise, PRIDE creates employment opportunities for individuals with disabilities within its own businesses and by partnering with others in the community. To learn more, visit www.prideindustries.com.

Challenges.

* Provide faster and easier data exchange between departments and users.

* Stay current on software to maintain a competitive position in industry, while keeping IT costs manageable.

* Decrease internal expenses to control service costs to customers.

* Facilitate easier access to data for users with and without disabilities.

* Eliminate the need for dual data entry.

Benefits.

* Improved internal communication and visibility across the organization by implementing Infor ION to connect Infor LN and the cloud-hosted Infor EAM.

* Eliminated dual data entry and facilitated easy data integration and management—no matter where the data resides or which applications create it.

* Streamlined processes, ensured accuracy, and reduced operational costs by opening communication between Infor LN and Infor EAM.

* Automated processes that previously had to be completed manually.

* Allowed decision makers to identify and solve problems in real time.

* Improved internal communications regarding inventory levels, purchasing orders, shipment dates, and other manufacturing and supply chain statistics.

"The lightweight, easy to install and configure Infor ION produced a quick return on investment; ION ensures that our applications operate together seamlessly to execute business processes."

—John Vaughan, Senior Vice President and CIO, Pride Industries