



## Customer Profile

# Keystone Foods tracks orders easily with Infor EAM Enterprise in the cloud.



## Facts at a glance

**Solution:** EAM, EPAK

**Products:** Infor™ EAM Enterprise, Infor EPAK

**Industry:** Food and Beverage/Meats

**Country:** USA

“We’re taking advantage of Infor EAM Enterprise in the cloud for several reasons. We need fewer IT staff, and we can rely on Infor to back up the systems, perform upgrades, and do patches that have already been tested. It’s so cost-effective and saves us time and effort.”

—Jimmie Ellington, CMMS Technology Project Manager, Keystone Foods

## About the company

Headquartered in Pennsylvania, Keystone Foods offers processing, distribution, logistics, and supply-chain services for proteins—poultry, beef, fish, and pork—as well as research and development. The company has about 13,000 employees in more than 50 operational facilities in North America, Europe, the Middle East, Asia, Australia, and New Zealand. Annually, Keystone produces two billion pounds of poultry, 400 million pounds of beef, 300 million pounds of fish, and 10 million pounds of pork. To learn more, visit [www.keystonefoods.com](http://www.keystonefoods.com).

## Challenges

- Effectively manage work orders and associated labor for 18 maintenance departments.
- Provide visibility into inventory throughout the company, and offer system access from anywhere.
- Ensure database security, avoid application and server compatibility issues, and maintain minimum IT costs.

## Benefits

- Gained the flexibility of on-demand access to everyone from anywhere.
- Enhanced decision-making by providing real-time data in one source, including keeping parts descriptions consistent and avoiding duplications.
- Easily created custom work orders to offer single-screen access and a paperless process for maintenance staff.
- Integrated production, maintenance, and inventory data with financials data.
- Achieved ability to closely track maintenance work orders and associated labor.
- Gained flexibility to cross-reference and determine which of its 50 inventory stores and 7 facilities in the US have specific parts and how much each has used over a period.
- Acquired ability to perform a physical inventory with a single scan using barcoding.
- Cut annual payroll, software, and service costs as well.
- Accelerated user proficiency through Infor EPAK, guiding users to follow proper steps.

“We have over a million work orders in EAM, and we generate over 155,000 preventive maintenance work orders a year for 18 maintenance departments. Keeping track of these orders and assigned people is easier with the visibility we get from this one solution.”

—Jimmie Ellington,  
Keystone Foods

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